



BC Crime Prevention Association

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Q.

Can someone please help me?!? My husband and I purchased a second hand pool through the kijiji online classifieds. The lady we purchased from misrepresented the size in her ad-realized once we got the pool home and set up. We have tried contacting through phone and email-keeps dodging us! We have decided we may have to take her to small claims court. I am wondering since she lives in Mississauga, Ontario and we in Campbellford, Ontario can we have her come to the small claims court in our town or do we need to appear in a Mississauga court. We agreed to purchase the pool via email(our computer which is in our house), however we drove to her home to pay her and pick up pool. Any insight would be greatly appreciated.

Thank you-

A.

When one is purchasing products or services through a private seller, you are not protected by consumer legislation. You do have recourse through Small Claims Court and you should contact the Small Claims Court office in your municipality to file a claim.